Fantastic Forres Privacy Policy

Fantastic Forres is a joint venture comprising two companies: Sathya Schlösser Illustration and Animation and Ewen Watson: Music Specialist.

Fantastic Forres adheres to the <u>UK Data Protection Act</u> (2018).

This privacy policy will explain how we use the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
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- What types of cookies do we use?
- How to manage your cookies
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What data do we collect?

To contact us using our website, you are required to provide the following data:

• Personal identification information (Name and email address)

How do we collect your data?

You directly provide Fantastic Forres with most of the data we collect. We collect data and process data when you:

- Contact us or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback via email.
- Use or view our website via your browser's cookies.

How will we use your data?

Our Company collects your data so that we can:

• Process your order.

• Email you with special offers on other products and services we think you might like.

How do we store your data?

Fantastic Forres securely store your data at <u>www.wix.com</u> and <u>www.gmail.com</u>.

We will keep your data for 3 years. Once this time period has expired, we will delete your data by removing it from our database.

Marketing

Tiny Trailers would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Fantastic Forres from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please click the link in any emails that we send you or contact us directly at fantasticforres@gmail.com.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data from Tiny Trailers.

The right to rectification – You have the right to request that Fantastic Forres correct any information you believe is inaccurate. You also have the right to request Fantastic Forres to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Fantastic Forres erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Fantastic Forres restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Fantastic Forres' processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Fantastic Forres transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: <u>fantasticforres@gmail.com</u>

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

Fantastic Forres uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Essential Cookies Our website is powered by Wix and all cookies are used for security, connection, language and system preferences as well as remembering your previously selected preferences. For a full list of the cookies used on all Wix sites, click here: https://support.wix.com/en/article/cookies-and-your-wix-site
- No additional cookies have been added to our site.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Fantastic Forres website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Fantastic Forres keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 27th March 2023.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: fantasticforres@gmail.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Fantastic Forres has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

UK: <u>https://ico.org.uk/</u> Germany: <u>https://www.bfdi.bund.de/</u>

If you have a dispute with Fantastic Forres and would like further information on how to resolve this, please visit:

https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home.chooseLangu age